

# House Rules



## Reserve

You can book a room yourself and change your appointment on the website, once you have received your account name and login details.

## Access

During your first visit, we will meet you and provide you with access. Let your guests text you when they arrive, or tap on the window, so you can let them in yourself.

## Address

Our building has two front entrances. Blue Room and Earth Room use Nieuwe Uilenburgerstraat 46.

Light, Moon, and Desert Rooms use Oudeschans 21.

## Storage

In the hallway at 46 Nieuwe Uilenburgerstraat, we offer permanent tenants the opportunity to maintain a limited stock of fixed products. Here you can store your tissues, massage oil or towels. If you want to use this, you can report this to us.

## Wifi

All rooms have wifi. The network names and passwords can be found in the information booklets in the room.

## Lights

Most rooms have single switches. Please always turn off the light before leaving. This also applies to the light in the toilet.

## Heating

The property is heated at a constant temperature. The radiators in each room are set exactly in such a way that that temperature is reached. If you want to adjust the temperature in the room contact us. The rooms also always have an electric auxiliary heating. You can use this, but always switch it off when you leave.

## ENTRANCE

### Light/Moon/Desert Room

Oudeschans 21

### Earth/Blue Room

Nieuwe Uilenburgerstraat 46

## CANCELLATION POLICY

The tenant may cancel free of charge with the following advance notice

Rent 1 - 3 hours:  
up to two days in advance

Rent 4.5 hours:  
up to one week in advance

Day rental:  
up to one week in advance

The amount paid will be reimbursed after cancellation within 5 workdays. Or the cancelled number of hours will be added to the strip-card.



## Use of the rooms

### Times

If there is room for extensions and you make use of this with your guest, your reservation will be adjusted by us if the extension is 15 minutes or more. This extra time will be charged. Bookings regularly match each other. Keep that in mind!

Stop your conversation / treatment in time so that you can leave the room in time with all your belongings and dishes; when we knock on the door, it means that you have already run out of time and someone is waiting. In that case, do not ask if you can just complete; if that space had existed, you would have received it without us disturbing you.

### Doors and windows

When a door is closed, the room is occupied. If necessary, check whether you are in front of the right room. Please do not just drop in, even if the person in front of you has run out of the booked time, but just knock and coordinate with the person in the room.

When you leave, close all windows. We understand that you want to get things off the ground and that is also very thoughtful, but please do so during the conclusion of your conversation. This prevents many unexpected side effects. Leave the door to the room ajar; this way we always know when a room is available.

### Completion

Make sure the room is ready for the following uses:

Take all your dishes, water carafe and / or thermos with you and put it away in the right place.

Put tissues back in the cupboard or in an inconspicuous place.

If you have moved furniture, please put it back to where belongs, as you found it. The next client who comes after you should be able to use the room immediately.

We do not employ a hostess who cleans up after you. Leave the rooms tidy for the next user. We expect all our users to take each other into account. In the unlikely event that you have any complaints about the space, please let us know via text message or whatsapp.

If you or your guest cause damage to property or contents, we ask that you report this to us, so that we can settle it through your third-party insurance or from your guest.

## Amenities in the rooms

All rooms have tea / coffee / water facilities / wifi

### **Earth Room:**

Private toilet, small pantry, possibility to use the massage table, two chairs, closet

### **Blue Room:**

Private toilet, kitchenette with refrigerator, possibility to use the massage table, desk and chair, double sofa, armchair, table and four chairs, cupboard

### **Light Room:**

Shared toilets / kitchen, tables and chairs, flip chart

### **Desert Room:**

Private toilet, pantry with refrigerator, table with six chairs, double sofa, chair, possibility of using a massage table